

SUMMARY OF IMPLEMENTATION OF AUDIT RECOMMENDATIONS

Recommendations Due For Completion 01 February – 31 May 2011

SERVICE	Complete	Delayed but rescheduled	Delayed but not rescheduled	Superseded	Total
ADULT CARE	1				1
COMMUNITY & CULTURE	1				1
CUSTOMER & SUPPORT SERVICES	2	1			3
EDUCATION	5				5
FACILITY SERVICES	5				5
GOVERNANCE & LAW	1	2	2		5
IMPROVEMENT & HR	4	2			6
ROADS & AMENITY SERVICES	2				2
STRATEGIC FINANCE		2		10	12
TOTAL	21	7	2	10	40

Recommendations Due after 31 May 2011

SERVICE	Complete	On Course	Total
ADULT CARE	1	1	2
COMMUNITY & CULTURE		1	1
CUSTOMER & SUPPORT SERVICES	1		1
EDUCATION		1	1
FACILITY SERVICES		7	7
GOVERNANCE & LAW		3	3
IMPROVEMENT & HR		21	21
STRATEGIC FINANCE		11	11
TOTAL	2	45	47